



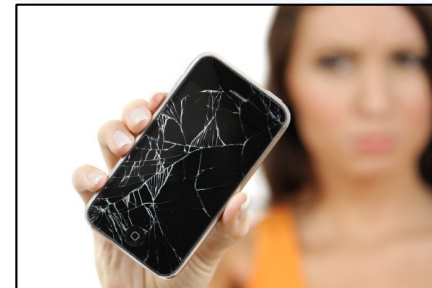
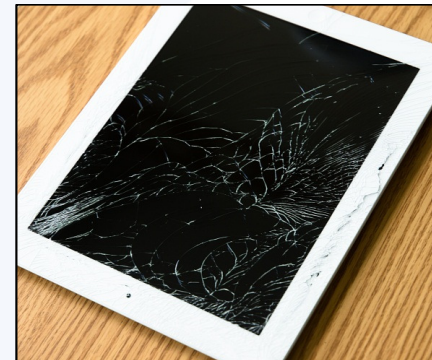
S Safeware[®]

1982 - 2012

Celebrating 30 Years of Excellence

Product Coverage

- 100% Parts and Labor for 2 & 4 Years
- Accidental Damage Coverage for drops, Spills Cracked Screens
- Mechanical & Electrical Failure
- Limit of liability is the cost of unit at time of purchase
- No Lemon Guarantee included that provides a replacement device in the event 3 failures occur for the same issue
- Power surges that result in damage to the device
- No deductible
- Fully Transferable



Card Registration

Go to www.safeware.com/college and register the card quickly and easily by filling out the required information.

Once you submit your registration information, the contract is created in real-time within Safeware's system and a confirmation email is sent you with contract details.

The screenshot shows the Safeware registration portal. At the top is the Safeware logo with the text "1982-2012 Celebrating 30 Years of Excellence". Below the logo is a thank-you message: "Thank you for visiting the Safeware Registration portal. Please provide the following information so that we can register your plan in the event you need service." The form is divided into two main sections: "Customer Information" and "Equipment Information".

Customer Information

Name of School Where Service Plan was Purchased: _____

Registration Number on the Back of Your Service Plan Card (7 or 10 Characters): _____

First Name:

Last Name:

Contact Phone #:

Contact Email Address:

Confirm Email Address:

Housing Address Line 1:

Address Line 2:

City:

State:

Country:

Zip Code:

Equipment Information

Make:

Model:

Serial Number:

Date Purchased: Month: Day: Year:

Purchase Price of Equipment:

At the bottom of the form is a blue button labeled "Register My Plan".

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Privacy Statement

How Do Products Get Repaired?

Repair at UNH

1. Bring your malfunctioning/damaged unit to Computer Repair Services located adjacent to the UNH Computer Store in MUB 213.
2. Once the repair is completed, Computer Repair Services staff will notify the customer for pick-up.
3. Safeware is billed for 100% parts & labor, and remits payment to the university.

What if I am not on campus?

1. Call Safeware at 1-800-800-6132. You will be connected with the Safeware Claims Center and one of our Claims Representatives will process the service request.
2. The Safeware Claims Center will assist you in locating a local service facility or utilize one of our National Repair Depots to send a label for shipment of the affected product.
3. If local repair was not available, you will receive their pre-paid label. Box up the malfunctioning or damaged unit and ship it to the National Repair Depot.
4. Once the repair is completed, the unit will be shipped back to you.
5. Safeware is billed for 100% parts & labor