

# Purchase and Sales Agreement

## Terms & Conditions

Purchasing from the UNH Computer Store constitutes a full acceptance of the **Terms and Conditions** hereinafter set forth.

**WARRANTIES** All sales of products or services from UNH Computer Store are final. All terms and conditions are subject to change. UNH Computer Store makes no explicit or implied warranties and assumes no responsibility for performance of a product or its fitness for a particular use. Hardware and software incompatibilities can exist. It is your responsibility to fully research your purchase. Please consult vendor documentation for specific requirements and warranty details.

**METHOD OF PAYMENT** We accept cash (U.S. currency only), certified checks, MasterCard, Visa, Discover and American Express credit cards or debit cards, Cat's Cache and Travelers checks, or approved University System of New Hampshire (USNH) encumbrances (POBs). Faculty/Staff personal purchases may qualify for a payroll deduction plan. By application only. Terms and conditions apply. Student purchases may qualify for payment through a Business Services Credit.

**RETURNS** Dead on Arrival (DOA) and defective products will be repaired or replaced at our option, within 30 days of purchase. Otherwise, all sales are considered final. Therefore, customers should be certain of compatibility issues and intended use of an item prior to purchase. Software packages, once opened, are NOT returnable per the conditions of the manufacturer or publisher.

Only under extraordinary conditions are we able to process a return for products that are not DOA or defective. To qualify, a product would have to be returned within 30 days of purchase with all its packaging; our staff must be able to verify that the product is functioning properly, and that the product is in saleable condition; customer must pay a restocking fee; and our vendor must agree to accept return of the product.

Defective products that cannot be tested by our staff (such as ink) must be accompanied by a case number from the manufacturer.

**PURCHASE RESTRICTIONS** USNH departments, faculty, faculty emeriti, staff members, and students making progress toward a degree in the University System of New Hampshire (USNH) and who possess a valid USNH I.D. are eligible to purchase products from the UNH Computer Store. Alumni are **not** eligible. Certain products may carry further restrictions set by the manufacturer. These distinctions are in line with the concept of educational discounts, and are in accordance with manufacturer regulations in effect at the time of purchase. The predominant use of the products purchased must be in support of the academic mission of the University System of New Hampshire and its associated schools and students. Computers and software are not to be purchased by departments or individuals for resale or as a gift for an ineligible individual.